

## ***Lanes Coaches***

*Including the Chiltern Clipper operated by Lanes Coaches*



## **Refunds and Cancellations**

Where you have paid for an advance booking or season ticket you have the right to claim a full refund within seven days of the purchase for journeys not yet taken. At our discretion, we may also consider requests for refunds at other times in respect of journeys not yet taken.

Please contact us as soon as possible if you wish to request a refund (click the link above for details of how to contact us).